



**Brampton Soccer Club - Est. 2019**  
**One Club. One Vision. Stronger Together.**

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## **CLUB COMPLAINTS PROCEDURE**

In the event that any member of the Brampton Soccer Club feels that he or she has suffered discrimination in any way or that Club Policies, Rules, or Codes of Conduct have been broken they should follow the procedures below:

1. They should report the matter to the Club Executive Director or in the absence of the Club Executive Director then to a Member of the Club Board of Directors.
2. Put their complaint in writing.
3. The Club Discipline Committee will sit for any hearings that are requested. A member from Peel Halton Soccer Association will be invited to attend hearing, if required.
4. The Club Discipline Committee and/or Board of Directors will have power to:
  - Warn as to future conduct
  - Suspend from membership
  - Remove from membership any person found to have broken the Club's Policies or Codes of Conduct.

**Club Complaints Procedures 2026**